

## INSURANCE AND BILLING POLICIES

**PLEASE NOTE:** For any procedure done at Overlake or Evergreen Surgery Center your insurance will be charged a facility fee and you may have co-insurance from that bill as well as from Washington Interventional Spine Associates (WISA)

### **Health Insurance:**

WISA participates in many but not all health plans. We will bill participating health plans, but please be aware that insurance coverage is not a guarantee of payment. We will contact your insurance to confirm coverage and benefits, but WISA cannot guarantee that your insurance will pay for our services. If your insurance does not pay, you will be responsible to pay your bill in a timely manner.

### **Patient Financial Responsibility After Insurance Payment:**

Most insurance companies require the patient to pay for a portion of their medical care. The nature and amount of your out-of-pocket expenses will be determined by your health plan when they process our claim. We do bill secondary insurance, so please inform us when scheduling if you have secondary insurance.

### **Self Pay:**

If you are paying for our services yourself, we require a minimum payment of 50% three days prior to your appointment, and we will bill you for the balance after your appointment. Our billing department will contact you for payment arrangements.

### **Lawsuits and Settlements:**

WISA does not place liens or accept guarantees of payment out of legal settlements. There are no exceptions to this policy under any circumstance. Patients are responsible to make timely payments on their accounts.

### **Delinquent Accounts:**

Payment of any amount for which you are responsible is due within 30 days of the date of our bill. Any balance over 30 days will be considered past due and will accrue finance charges. If any portion of the account reaches 90 days past due, the entire balance of the account will be assigned to a collection agency for recovery.

### **Billing Links:**

Link to Regence Website: [www.regence.com](http://www.regence.com)

Link to Premera Website: [www.premera.com](http://www.premera.com)

**If you have any questions** about your account or your bill, please contact our billing department at **(425) 646-5919**. We are happy to answer your questions.

**NOTE:** Insurance pre-authorization is not a guarantee of payment. Each procedure is subject to your particular plans individual provisions and exclusions.